

## General terms and conditions for conference participation

The general terms and conditions of International Water Conferences (IWC) apply to participation in an IWC conference. These conditions are briefly stated below.

### 1. Your data

Always enter your (preferably business) email address when registering. All correspondence is done via this email address.

### 2. Price and terms of payment

The cost of participation includes documentation, refreshments, lunch and conference dinner, unless otherwise stated. When completing your registration, you can immediately pay your registration fee by credit card or Ideal.

Payment by invoice is also possible, but the participation fee must be paid within 14 days and always before the start of the conference.

### 3. Registration conditions

After registering for the conference, you will receive a confirmation by email.

### 4. Cancellation policy

Once you have registered for the conference, we as organizer incur direct costs to realize your conference participation.

That is why we apply the following cancellation conditions:

- If you cancel up to one month before the conference €25 administration costs will be charged
- Cancellation up to two weeks before the conference; 50% of the registration fee will be reimbursed
- Cancellation up to one week before the conference; 25% of the registration fee will be reimbursed
- If you cancel within one week before the conference there will be no reimbursement.
- Instead of cancellation, replacement by a colleague is permitted.

### 5. Method of cancellation

If you would like to cancel, please send an email to [info@waternetwerk.nl](mailto:info@waternetwerk.nl) stating: cancellation of participation in conference.

If you have any questions regarding these terms and conditions, please contact International Water Conferences at [info@waternetwerk.nl](mailto:info@waternetwerk.nl).